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Care and Cleaning Instructions for Dry Erase Marker Boards

Normal Care

- Whiteboards may be washed as often as required.
- Use only felt erasers or erasers specifically for dry erase boards for dry wiping
- Use isopropyl alcohol/water mixture (1 to 3 ratio), alcohol wipes or any cleaner specifically sold to be used on dry erase surfaces (ie. Expo) along with a micro-fiber cloth for wet cleaning
- **Do not use abrasive cleaners** on the markerboard surface as they will scratch the surface and the dry erase quality will be reduced or ruined entirely.
- **Do not use cleaners that contain disinfectants.** Some disinfectants will remove the dry erase finish. Alcohol can be used as a disinfectant without damaging the board.
- Permanent markers (i.e. Sharpies) will stain the surface of Murerase. Remove permanent ink with a dry erase cleaner or a solvent such as mineral spirits. Small amounts of permanent marker may be removed by blacking out the permanent ink with regular dry erase markers and erasing quickly. Low-odor markers tend to erase with more difficulty and may require more frequent cleaning.
- Dry erase that has been left on the board for more than 12 hours may need to be wet cleaned as described above.
- Erasers saturated with dry erase ink will cease to be effective. Replace them when this occurs.
- Adhesive residue left behind from stickers and tape can be removed by using alcohol or mineral spirits without damaging the surface when used with a soft rag or micro-fiber cloth. Do Not use sharp instruments to scrape off any residues.

Initial Care

- Plain whiteboards will probably be protected with a plastic film. This film should be peeled off prior to use.
- Store boards only in controlled climate areas prior to installation
- Do not lean boards against walls for storage or there is a chance they may warp, especially large boards. Laying the boards flat on the ground or standing straight up is preferred.